

PRIVACY POLICY

Effective Date: September 23, 2026

TuckerX LLC (operating and providing services through its associated brands and web properties including **94West.net**, **OaklandBackup.com**, and **Momsit.com**) is committed to protecting your privacy and safeguarding the information entrusted to us. This Privacy Policy explains how we collect, use, disclose, and protect information related to our website, web hosting services, and cloud infrastructure offerings.

Business Address:

5430 W. Doherty Drive
West Bloomfield, MI 48323

Information We Collect

To provide and maintain our services, we may collect the following information:

Account Information

Information provided during account registration or service enrollment, including:

- Name
- Company or business name
- Billing address
- Email address
- Phone number (if provided)

Technical Information

For operational, security, and troubleshooting purposes, we may collect:

- IP addresses
- Browser and device information
- Server access logs
- Connection timestamps
- System activity records

How We Use Information

We use collected information solely for legitimate business and operational purposes, including:

Service Administration

- Provisioning and managing hosting services
- Processing payments and renewals
- Maintaining customer accounts

Security and Monitoring

- Detecting and preventing fraud, abuse, and unauthorized access
- Monitoring infrastructure performance and security risks
- Investigating technical issues and service disruptions

Communications

- Sending service announcements
- Notifying customers of maintenance windows
- Providing billing notices and account-related updates

Data Retention

Information is retained only as long as reasonably necessary to:

- Provide contracted services
- Fulfill legal and regulatory obligations
- Maintain operational and security records
- Resolve disputes and enforce agreements

Information Sharing and Disclosure

Third-Party Service Providers

We do not sell, rent, or trade personal information.

Information may be shared only with trusted third-party providers that assist with:

- Payment processing
- Fraud prevention
- Infrastructure operations
- Legal and regulatory compliance

Legal Requirements

We may disclose information when required to comply with:

- Applicable laws and regulations
- Court orders
- Valid subpoenas
- Government requests with proper legal authority

Data Security

TuckerX LLC implements commercially reasonable administrative, technical, and physical safeguards designed to protect customer information from unauthorized access, disclosure, alteration, or destruction.

Security measures may include:

- Encrypted account access and authentication systems
- Secure data transmission methods
- Access controls and monitoring
- Routine security maintenance and updates

While we strive to protect your information, no method of electronic storage or transmission can be guaranteed to be completely secure.

Cookies and Analytics

Our website may use cookies and similar technologies to improve functionality, security, and user experience. Users may disable cookies through their browser settings, though some website features may be affected.

Your Privacy Rights

Depending on applicable law, you may have rights regarding your personal information, including the ability to:

- Request access to your information
- Request correction of inaccurate information
- Request deletion of information where legally permitted
- Object to certain forms of data processing

Changes to This Policy

TuckerX LLC reserves the right to update or modify this Privacy Policy at any time. Updated versions will be posted on our website and become effective upon publication unless otherwise stated.

Contact Information

If you have questions regarding this Privacy Policy or our data practices, please contact:

TuckerX LLC

5430 W. Doherty Drive

West Bloomfield, MI 48323

Website: <https://tuckerx.com>